

## **Saudi Commission for Health Specialties (SCHS) – Frequently Asked Questions**

### **What is the meaning of an eligibility number and how can I get it?**

You must be eligible to test and be issued an eligibility number by SCHS as to schedule your exam. For applicants outside the Kingdom of Saudi Arabia (KSA), please see related instructions via this SCHS link [www.scfhs.org.sa/en/eservices/Momares/Pages/NumbersGeneration.aspx](http://www.scfhs.org.sa/en/eservices/Momares/Pages/NumbersGeneration.aspx) (the link may be updated from time to time and is provided on Prometric site's SCHS pages). The number is unique to you and allows you to sit the appropriate test according to your qualifications and experience as to be licensed for practice in KSA. A candidate has only three attempts to pass a licensing exam. When not passing the first and second attempts, they may apply to SCHS for a reactivation of their eligibility number as to obtain a third and last attempt.

### **What is the purpose of the exam?**

To allow SCHS to assess your knowledge, skills and ability in your chosen medical specialty.

### **If I pass the exam, do I get a practice license?**

Not necessarily. In addition to passing the exam, there may be other requirements and procedures required to grant a practice license. Please refer to SCHS directly in this regard.

### **What is the difference between testing inside and outside Saudi Arabia?**

The cost of the taking the exam may vary depending on the country you test in. Otherwise, no difference. All applicants require an SCHS-issued eligibility number as to schedule. And the exams' contents are the same everywhere. For further information please see [www.scfhs.org.sa](http://www.scfhs.org.sa)

### **What specialty exams are available at Prometric test centres?**

A complete list of exams offered at Prometric centers is available on this website. If your specialty is not mentioned, please contact SCHS for further information.

### **What methods can I use to schedule a test?**

The quickest and easiest way to register is on-line as this will give you up to the minute details of seat availability. You can also schedule by telephone by calling the Prometric Regional Contact Centre. **When registering for a test, you must enter the number and issuing country of either your current Passport or Government Issued ID Card. This same Passport or ID must be taken by you to the testing center for verification at Check-in.**

### **How many times I am eligible to take the test?**

Currently a candidate has only three attempts to pass. If not passing the first and second attempts, you may apply to SCHS for a reactivation of your eligibility number as to obtain a third and last attempt. Generally, your eligibility to take the exam lasts for three months from the eligibility issuance date. During this time you are entitled to take the same exam twice. If your three-month period has expired, you must contact SCHS to determine whether your eligibility period can be extended.

### **What is the procedure to reschedule an exam?**

You can at [www.prometric.com](http://www.prometric.com) or by calling Prometric Regional Contact Centers. Please note that there is a reschedule penalty period. It is advisable that you reschedule at least 15 days before your scheduled testing date as to avoid a penalty (currently \$15 per re-schedule).

### **How do I cancel a test and do I get a refund?**

You can at [www.prometric.com](http://www.prometric.com) or by calling Prometric Regional Contact Centers. Please note there are cancellation and reschedule penalty periods. It is advisable that you cancel or reschedule at least 15 days before your scheduled testing date as to avoid a penalty. Canceling when less than 5 days before a scheduled test will result in forfeiture of the full testing fee. No refunds will be processed, unless as an exception when with full justification and at Prometric discretion. If canceling outside the penalty periods you will be allowed to re-book the exam for another date, at no additional charge.

**How can I locate my nearest test centre?**

To locate your nearest test centre, check on [www.prometric.com](http://www.prometric.com). After requesting SCHS, click on "Locate a Testing Centre" and this will provide you with all the necessary information.

**How quickly can I schedule an appointment?**

The quickest way to schedule an appointment is by booking online. This should be done at least 2 working days before the desired test date. **When registering to test, you must enter the number and issuing country of either your current Passport or Government Issued ID Card. This same Passport or ID must be taken by you to testing center for verification at Check-in.**

**If I cannot get the date I want, what can I do?**

The general aim to provide you with a suitable appointment date for testing within the next 2 weeks. In the unlikely event that you are unable to find a seat online, please contact a Prometric Regional Contact Center.

**While I am scheduling and I get an error message "Eligibility not recognized" or "My eligibility expired", what does this mean and what should I do?**

If this message occurs, you should contact SCHS. It could be that your eligibility period had expired or that your eligibility number has to be reset. The eligibility number reissuance or reset can only be done via SCHS.

**How many test centers are available in Saudi Arabia?**

More than 20. A center is available in each major city and in many others. To locate a center nearest to you please check on [www.prometric.com](http://www.prometric.com) (request SCHS, click on "Locate a Testing Centre" then this will provide you with all the necessary information).

**How do I know that my appointment is confirmed?**

When your registration has been successfully made you will receive an email confirmation. All the information that you need, including your confirmation number, contact details of the testing centre and the ID requirements you must bring with you is detailed in this email. If you do not receive your email confirmation within 24 hours of registering please contact a Prometric Regional Contact Center.

**Can I schedule at any test centre?**

Yes, you can reserve a seat in any location listed for SCHS examinations.

**How can I pay for my exam?**

If booking online, by telephone or an email to a Prometric Regional Contact Center then your testing fee can be paid with a major credit card (MasterCard, Visa, America Express). Unfortunately, payment cannot be made in cash.

**What documents should I take to the test center on testing day for my identification?**

You should take with you **the same form of identification that you used to register, being your Passport or Government Issued ID Card.** At check in, it will be verified and if not matching your registration record then you may be refused testing.

**What is the duration of the exam?**

Generally 2 hours.

**How many questions in my specialty?**

Generally 70 questions to answer

**What type of questions do I have in my test?**

Mostly multiple choice format, so you simply select the correct answer from choices that are available.

**Will I get my result at the end of my test?**

Yes, when your exam has ended then you will receive a certificate from the Test Center Administrator. It will indicate your score and whether you have been successful in passing the examination. Please keep your certificate in a secure place and provide it to SCHS on demand. Prometric will charge a \$20 administration fee for re-issuing the score certificate in lieu of a lost/misplaced one. The re-issued certificate is likely to be in another format and can take several days to be sent to you, as a referral to archive is required.

**What is the passing score for my specialty?**

This varies according to which exam you are taking. Further information can be obtained thru contacting SCHS.

**What should I do if there is technical problem or other issue, which means I am unable to take my test?**

In the highly unlikely situation that you are unable to test, you will be issued with an incident number at the testing centre. You will then be able to rebook your appointment, free of charge, by contacting a Prometric Regional Contact Center and quoting the incident number given to you.

**What should I do if I get incorrect question in my test or if I have a complaint during my test?**

The exam that you will take has been verified many times. However, if you believe that there is an error or have complaint then you should notify the test center administrator who would file a report. The case will be investigated and you will be contacted with the outcome or for further information, as required.

**What should I do if SCHS do not receive my result?**

For such and other similar post-testing issues please contact a Prometric Regional Contact Center.